Charmaine Garland 91 Mayor Way Cloverdale CA 95425

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Broadband is critical for our family as most all school assignments are communicated online. We use our computers to download and submit schoolwork as well as use it for our marketing of the non profit that we volunteer for.

We Live in a small rural town of less than 10,000 people and we have been using the same service provider for over 15 years. Our local provider has always been available to come out at a moments notice or help us with anything that weve called them about. Plus they were crucial in our communication during the north bay fires this past year.

Friends that were on bigger and more well known national service plans experienced problems with texting and or emails while we luckily enough did not have those problems. Our local provider is also more affordable and we really appreciate that fact and have always been happy customers. Thank You,

Charmaine Garland